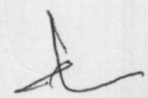


**RFQ NO:2017 DTD.21/9/2017 – Annual Technical Support
 Maintenance Contract for Database
 Administration And Application
 Server Administration.**

Offers are invited from Oracle certified DBA Vendors for Annual Technical Support Maintenance Contract for unlimited on-site support of Oracle 11g database for one year including configuring, connectivity, troubleshooting, backup/recovery, re-organization, performance tuning of Oracle 11g Database as per details of activities are mentioned below as part of DBA Support.

Sr. No.	Description	
1	Database and Application server installation.	SOS
2	Specifying and documenting backup strategies to improve data retrieval performance.	As and when required
3	Writing and scheduling scripts for automatic backup.	As and when required
4	Implementing and maintaining backup – recovery solution for high availability of databases.	SOS
5	Storage /space management and reorganization of the database.	As and when required
6	Forecasting data files which need space management.	Weekly
7	Identifying row chaining (data fragmentation) due frequent Database modifications.	As and when required
8	Improving SQL performances by observing SQL execution plans based on routine observations i.e. SQL tuning & Oracle Advisory.	Weekly
9	Tuning Oracle SGA / instance performance.	As and when required
10	Tuning oracle Application Server Forms and reports services.	As and when required
11	Carrying out database recovery in case of crash.	SOS
12	Block level corruption.	SOS
13	Recovering from corrupted /missing files.	SOS
14	Recovering table data.	SOS
15	Maintenance of partitioned tables / indexes (Very large table data).	As and when required
16	Weekly database Health monitoring as per checklist and 24X7 support SOS.	Weekly
17	Reporting and resolving all serious Oracle alert log messages:	Weekly
	A. For addressing trace and dump file errors.	
	B. For reporting application code errors.	
	C. Monitoring /clearing the logs of application server	
18	24X7 Support on SOS basis.	
19	Configuring and assigning user profiles for optimum resource utilization.	SOS
20	Synching of Oracle Standby Database with Production Database server	Weekly
21	Monitoring the one Application Standby server	Weekly

Kindly mail your offer at JPSINGH@PUNJABALKALIES.COM OR through courier to our Corporate office address : Punjab Alkalies & Chemcials Ltd., SCO No:125-127, Sector 17-B, Chandigarh – 160017.


 21/9/17